



International Organization for Migration (IOM)
The UN Migration Agency

CON # IOM0824-23

Call for Applications

Position Title : **MHPSS consultant**
Duty Station : **Tehran, Iran**
Classification : *Consultant, Grade Other*
Type of Appointment : *Consultancy, Three months*
Estimated Start Date : **As soon as possible**

Closing Date : **August 19th, 2024**

Established in 1951, IOM is a Related Organization of the United Nations, and as the leading UN agency in the field of migration, works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

Context:

The Islamic Republic of Iran became an IOM Member State in 2001 following a decade of collaboration with the agency during the 1990s. In recent years, IOM activities in Iran have focused on technical cooperation with partners to promote effective migration management and migration for development, voluntary return and reintegration, protection and assistance to migrants, emergency response, as well as the facilitation of the resettlement of Afghan refugees from Iran to third countries.

Under the direct supervision of the Protection Officer and in close coordination with protection, operations, and medical team, the successful candidate will contribute to the MHPSS (Mental Health and Psychosocial Support) activities in the mission.

Core Functions / Responsibilities:

1. Providing individual and group MHPSS counselling / services to IOM beneficiaries (Iranian, Afghan, other nationalities) and prepare reports on their mental health in line with IOM data protection rules.
2. Coordinate regularly with IOM Medical Unit to appropriately follow up on referrals to psychiatrists and psychologists, as needed.

3. Designs programmatic interventions, standard operating procedures (SoPs) and checklists on MHPSS, based on the needs of migrants including the most vulnerable groups.
4. Develop a Situational Analysis of the MHPSS in Iran to include a comprehensive list of governmental agencies, non-governmental organizations, community-based organizations, and professional bodies that provide MHPSS.
5. Collect and share valid information with beneficiaries about available MHPSS services locally or nationally.
6. Support advocacy initiatives on issues impacting MHPSS needs and response efforts through the collection of information, liaison with humanitarian partners and government officials. Document lessons learnt, best practice and case studies to shape in-country strategies and programme approaches.
7. Identify MHPSS capacity building needs of IOM and develop trainings and tools to respond to the needs of staff.
8. Constant availability and accountability to beneficiaries.
9. Consistently apply International and National Law and applicable IOM and IASC policy and standards.
10. Provide monthly group support sessions to IOM frontline staff.
11. Perform such other related duties, as may be assigned.

Performance indicators for the evaluation of results:

- Development of situational analysis of MHPSS services available in Iran.
- # of provided counselling sessions
- # of provided reports, case studies, advocacy papers, etc.
- # of trainings held for IOM staff and partners
- Satisfaction of beneficiaries on the provided MHPSS services (80%)

Required Qualifications and Experience

Education

- University degree in social work, psychology, psychiatry or a related field from an accredited academic institution with minimum three years of similar level of relevant professional experience.

Experience and/or Skills required:

- Sound knowledge and understanding of migrant issues, including their protection challenges, mental health and psychosocial needs and importance of community engagement and migrant inclusion.
- Strong liaison and networking skills with government authorities, UN agencies and INGOs/LNGOs.
- A high level of personal commitment, efficiency, flexibility, drive for results, respects for diversity, creative thinking.
- Ability to establish priorities and undertake assigned tasks and maintain composure under pressure.
- Ability to manage workload within general schedule of work, instructions, and standard practices.
- Excellent interpersonal skills and demonstrated ability to work effectively in a team environment.
- Ability to work in a multicultural, multi-ethnic environment and to maintain effective working relations with people of different national and cultural backgrounds.
- Ability to prepare and present clear and concise technical reports in English and Farsi in timely Manner.
- Proficiency in Microsoft Office tools like (word-processing, spreadsheet, database, e-mail).

Languages:

- Fluency, both written and oral, in local language (Persian) and English is required.
- Working knowledge of French, Dari and Pashtoo is desirable.

Travel required:

- Undertake any duty travel as required.

Required Competencies

Values

- **Inclusion and respect for diversity:** respects and promotes individual and cultural differences. Encourages diversity and inclusion.
- **Integrity and transparency:** maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- **Professionalism:** demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.
- **Courage:** demonstrates willingness to take a stand on issues of importance.
- **Empathy:** shows compassion for others, makes people feel safe, respected and fairly treated.

Core Competencies

- **Teamwork:** develops and promotes effective collaboration within and across units to

achieve shared goals and optimize results.

- **Delivering results:** produces and delivers quality results in a service-oriented and timely manner. Is action oriented and committed to achieving agreed outcomes.
- **Managing and sharing knowledge:** continuously seeks to learn, share knowledge and innovate.
- **Accountability:** takes ownership for achieving the Organization's priorities and assumes responsibility for own actions and delegated work.
- **Communication:** encourages and contributes to clear and open communication. Explains complex matters in an informative, inspiring and motivational way.

Other:

- The appointment is subject to funding confirmation.
- Appointment will be subject to certification that the candidate is medically fit for appointment, accreditation, any residency or visa requirements, and security clearances. Subject to certain exemptions, vaccination against COVID-19 will in principle be required for individuals hired on or after 15 November 2021. This will be verified as part of the medical clearance process.

How to apply:

Interested candidates are requested to fill **the Personal History Form** attached and send it together with their **CV** and **cover letter** to the following address:

IOMTehranRecruitment@iom.int no later than **19th August 2024**. Please take note that the Position number (CON # IOM0824-23) must be referred to in your application/email and/or cover letter in order for an application to be considered valid. Only shortlisted candidates will be contacted.

Posting period:

From 06.08.2024 to 19.08.2024

No Fees:

IOM does not charge a fee at any stage of its recruitment process (application, interview, processing, training or other fee). IOM does not request any information related to bank accounts.